



2025 DGPA Volunteer Assignment Area Descriptions



Area Assignment Physical Demand Key Rating Scale: 1 (low) – 3 (high)

- ALL EVENT WEEKEND VOLUNTEERS WILL HAVE TO USE PEDESTRIAN BRIDGES, AND BE ABLE TO WALK LONGER DISTANCES
- ADDITIONAL WALKING WILL BE REQUIRED FOR BREAKFAST AND LUNCH EACH DAY.
- FINAL ASSIGNMENT LETTERS AND SHIFT TIMES WILL BE SENT OUT APPROX. 3 WEEKS PRIOR TO THE EVENT

EVENT WEEKEND VOLUNTEER OPPORTUNITIES

Circuit Marshals

Hours Commitment: Requires a commitment of 19.5 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 5-6 hours each event day Friday, May 30th – Sunday, June 1st.

Circuit Marshals check for proper credentials to control access to restricted areas such as pit lane, the paddock, pedestrian Bridges, street level crossings, etc. They have varying specific responsibilities depending on the team/area in which they work. Depending on the assignment location, Circuit Marshals will work to direct public vehicle traffic inside the circuit, screen for parking passes, enforce credentials, and control pedestrian flow around roadways and parking lots.

The physical demands of the essential functions for a Circuit Marshal include standing and walking, sometimes for long hours. Working outdoors requires physical strength and stamina to endure the potential weather elements, including extreme heat, cold, rain or other conditions. There may also be frequent interruptions and loud noise levels, consistent with those of a professional motorsport event.

Circuit Marshals enjoy helping others, are not afraid of hard work, long hours and standing on their feet most of the day. They remain calm and levelheaded in stressful situations, differing weather conditions, provide security with a smile, are quick learners, and able to follow rules and guidance. Great communication skills, the willingness to get involved and the ability to thrive under pressure are essential to this assignment. Circuit Marshals work with a diverse group of volunteers and event staff, all to provide an excellent guest experience.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



Event Ceremonies

Hours Commitment: Requires a commitment of 27 hours of volunteering over 3 days. Due to the unique responsibilities of this department, one shift is available for approximately 9 hours each day.

The Event Ceremonies team assists with producing Opening Ceremonies, Winner's Circle Ceremonies, Autograph Sessions and other fan activities. Typical duties include setting up and taking down signage, decorations, and fencing, escorting VIPs to and from the stages, managing the lines at autograph sessions and other duties as they arise. Members must be able to walk distances and climb the stairs over the track bridges without effort and lift and carry 25 lbs. Team members should have good communication skills and be able to interact professionally with VIPs and guests. Familiarity with moving around the event venue is a plus.



Food Services

Hours Commitment: Requires a commitment of 21 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 7 hours each event day Friday, May 30th – Sunday, June 1st.

This area is unique in that we serve our fellow volunteers. Food Service Volunteers help prepare and serve food, beverages, and moral support to our volunteers during event weekend. Duties include setting up and maintaining the DGPA food distribution area(s), collecting meal tickets, serving coffee, donuts, and bagels, preparing, cooking, and serving lunches and distributing beverages. You may be asked to carry boxes to and from the food storage truck, ice bags, or beverage cases. If you choose to serve food, you will be standing for long periods of time on concrete. Helpful, friendly volunteers are required. We will have 3 shifts: a set-up shift (AM), setting up each morning and assist with serving bagels, donuts & coffee as well as lunches); a clean-up shift (PM), assisting with serving lunches, daily clean up and tear down), and an all-day shift (ALL DAY), assisting with setting up for lunch and serving, some clean up.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



Guest Navigators

Hours Commitment: Requires a commitment of 23 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 7 hours each event day Friday, May 31st – Sunday, June 1st.

The Guest Navigation team greet guests, race fans and visitors around the circuit & hotels. Providing them with directions, venue and race information as needed. We assist guests navigating throughout the Ren-Cen, Millender Center, Hart Plaza & The River Walk, on the most feasible way to reach their destination. We're the mobile "Information Crew" and it's imperative that we know all facets of the venue. Our team will be positioned throughout the circuit, providing directions as needed. Members of our team will need a friendly smile, pleasant demeanor and great attitude. This area requires a volunteer commitment of (minimum of 18 hours over race weekend) at least one shift per day, Friday, Saturday & Sunday.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



Hospitality Services

Hours Commitment: Requires a commitment of 17 hours of volunteering over 3 days, either the AM, PM, or All-Day shift, with shift times approximately 6 hours each event day Friday, May 30th – Sunday, June 1st.

Volunteers will control access to the suites and hospitality areas at various locations around the venue to ensure only properly credentialed individuals are permitted to enter. Team members may also be expected to assist Partners transfer materials in and out of secured storage, provide information and/or directions to suite guests and Partners seeking assistance, inspect suite facilities throughout the day for concerns, and/or serve in a concierge role. Volunteers assigned to this area should expect to climb multiple flights of steps, primarily work outdoors, and may be fully exposed to prevailing weather conditions. Volunteers have an opportunity to assist during "Load-in" prior to event weekend, when Partners bring event materials to the suite area and assist at various pre-race events held with our Partners and/or Media. Team members should have a positive attitude, excellent communication skills, friendly demeanor, and good observation skills to ensure Partners and their guests have an enjoyable event weekend experience.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



Information

Hours Commitment: Requires a commitment of 15.5 hours of volunteering over 3 days, in the PM (AM and All-Day shifts is FULL), with shift times approximately 5-6 hours each event day Friday, May 30th – Sunday, June 1st.

Information volunteers assist spectators and participants by providing event information including the event schedule, ticket and hospitality access details, directions to desired locations throughout the event venue, and managing the Lost & Found services. Volunteers will be assigned to booths in high-traffic locations around the race circuit and will use written materials provided in the booths to direct patrons. This busy area needs active, friendly volunteers with enthusiasm for the event and the city, people skills, and a welcoming smile and attitude.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your booth assignment from the parking structure. There is some standing in the booth. It is primarily an outdoor venue, but information booths are under a covered tent.



Shuttle Services

Hours Commitment: Requires a commitment of 17 hours of volunteering over 3 days, either AM, PM, or All-Day with shift times approximately 7 hours each event day Friday, May 30th – Sunday, June 1st.

Shuttle Services volunteers will staff shuttle stops around the venue including along Jefferson, the Riverwalk, and Hunting Place. They will be assisting or transporting eventgoers via golf carts, with special attention to those with disabilities. Team members will alternate golf cart driving duties with performing other tasks assigned by their team captain (i.e., volunteers do not have a dedicated golf cart for their full shift). In addition to transporting, volunteers will also stand, greet guests, and potentially walk to assigned areas and between shuttle stops throughout the weekend. Strong communication skills, attention to detail, and being observant are all required to succeed in this area. **Golf cart training and a valid driver's license are required.**



Ticket Services – 2025 New Department

Hours Commitment: Requires a commitment of 16.5 hours of volunteering over 3 days, either AM, PM, or All-Dy with shift times approximately 6 hours each event day Friday, May 30th – Sunday, June 1st.

Ticket Services volunteers will be stationed at the admission gate to each grandstand to ensure that only guests with the proper tickets may enter, and in the grandstands to assist guests with any seating issues, questions or concerns. Some of the specific tasks may include scanning and verifying tickets, guiding guests to their seats, controlling entrance and exit traffic at the grandstand gates and providing directions to nearby concessions, displays or to the Paddock. Ticket Services volunteers must have a positive attitude, excellent communication skills, and excel at troubleshooting. Friendly, enthusiastic people are particularly suited to this area.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



Volunteer Resource Pool

(FIRST YEAR MEMBERS ONLY - 1-, 2-, OR 3-DAY COMMITMENT, TOTAL OF 2 SHIFTS REQUIRED)

Individuals seeking a variety of experiences during the event weekend should be drawn to this assignment area. Members assigned to this area provide support during the event weekend, serving as supplemental staff for other volunteer areas on an as-needed basis. Assistance may be required in a wide range of areas such as Circuit Marshals, Food Services, Guest Navigators, Hospitality Services, Ticket Services, or others. Volunteer Resource Pool members must commit to working a minimum of one (1) full day (equivalent to two shifts) or 1 one (1) shift of each of 2 days during event days, Friday, May 30th – Sunday, June 1st.

PRE-EVENT VOLUNTEER OPPORTUNITIES

On-Track Services

Hours Commitment: Pre-event work is encouraged and 12-hour event weekend shifts (all 3 days, 7:00AM-7:00PM) are required Friday, May 30th – Sunday, June 1st.

On Track Services volunteers work closely with the event's Operations staff to assist with operational support and facilities preparation prior to, during, and after event weekend. Pre-event tasks include tire barrier assembly, traffic control, and other general problem-solving. Volunteer activities start a few weeks before the event with work sessions some weekday evenings and Saturdays. Final preparation work sessions will occur during the day and/or evenings the week prior to the event. Event weekend responsibilities are varied and include Car Corral operations, facility support, track maintenance/repair, call center, meal preparation, and more. Volunteers are encouraged to assist in multiple areas. Volunteers normally work beyond the standard three-day commitment, attendance at pre-event work sessions is strongly recommended.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.



Ticket Information Call Center

Hours Commitment: Required minimum commitment of 20 hours pre-event work and 1 event weekend shift required Friday, May 30th – Sunday, June 1st.

Information Call Center volunteers will work in the Detroit Grand Prix's Renaissance Center Ticket Office. The Call Center will operate from May 19 through the event weekend of May 30-June 1. Volunteer will answer frequently asked questions regarding the 2025 event, including ticket-related questions. Ticket and event information will be provided to the volunteers electronically. Volunteers will not be asked to handle money or process credit card transactions.

All volunteers assigned to the Call Center will be asked to fill out a form indicating their availability during the 2 weeks prior to the start of Detroit Grand Prix weekend. Each volunteer is asked to work a minimum of 20 hours. 4-Hour shifts will be scheduled Monday through Friday, between the hours of 9 am and 5 pm and will include at least one, 5–6-hour shift during the event weekend.

Volunteers considering this assignment area should have a friendly, welcoming demeanor and enjoy speaking on the phone as well as being comfortable using a computer and navigating the internet. Consistent with other departments areas, the assignment is all about providing service to our patrons. However, this will be via phone call rather than in-person and within the comfort of a climate-controlled office environment.



Transportation and Delivery Services

Hours Commitment: Pre-event work is encouraged and 12-hour event weekend shifts (all 3 days, 6:00AM-6:00PM) are required Friday, May 30th – Sunday, June 1st.

Volunteers handle requests from the Grand Prix Staff and DGPA members involving a wide variety of tasks that interface with almost every facet of the event. People and items are constantly being transported, starting up to five weeks before the event. Various vehicles are provided, but work in this area also requires strength, dexterity, and able-bodied arms and legs. Volunteers should be ready and willing to lift heavy objects, carry them for some distance, including stairs. Long-distance walking may be required. If you wish to work in this area, you must be able to lift and carry heavy boxes and objects of various sizes. **You must have a valid driver's license: please indicate your license number on your application.** Advance work 4-5 weeks before the event is handled from the Detroit Grand Prix office. During the event weekend, locations will be housed at Hart Plaza, DGPA HQ, and River East Parking Garage. People with daytime availability are particularly needed. Post-event (Monday - Thursday, June 3-6, 2024) availability is also needed. All volunteers assigned to this area will be asked to provide a schedule outlining their availability to work from 4-5 weeks before the event through 3-4 days after the event. Assignment to this area requires a commitment to work at least one full day before the event, and all day (6:00am-6:00pm) race weekend Friday, May 30th – Sunday, June 1st.

Please note activity requirements: You may have a long walk, or need to climb stairs over the track, to reach your assignment from the parking structure. This is a standing assignment.

